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Downloading Genetec Security Center onto Devices

Downloading Mobile app on Android devices (e.g. Google Pixel, Samsung)

To use Genetec Security Center on your Android mobile device, you must download Mobile app from Google Play.

Before you begin

• Make sure you have the correct hardware and operating system requirements. (*Refer to below "Supported mobile devices for Mobile App"*)

- Make sure your device is connected to the Internet.
- Make sure you have a Google Play account.

To download Mobile app:

- 1 In the Google Play store, search for Genetec Security Center.
- 2 Download Genetec Security Center.

The Genetec Security Center icon appears on the Apps or Home screen as Security Center.

Downloading Mobile app on Apple devices (e.g. iPhone, iPad)

To use Security Center Mobile on Apple Multi-Touch devices, you must download Mobile app from the App Store.

Before you begin

• Make sure you have the correct hardware and operating system requirements. (*Refer to below "Supported mobile devices for Mobile App"*)

- Make sure your device is connected to the Internet.
- Make sure you have an iTunes App Store account.

To download Mobile app:

- 1 In the App Store, search for **Genetec Security Center**.
- 2 Download Genetec Security Center.

The Genetec Security Center icon appears on the Home screen as Security Center.

Supported mobile devices for Mobile app

Before using Mobile app, familiarise yourself with which mobile devices are supported.

The following mobile devices are supported with Mobile app:

Mobile devices	Operating systems
Apple devices (iPhone, iPod, iPad)	• For Mobile app 4.0 iOS 8 and later
	• For Mobile app 5.0 (Preview) iOS 9 and later
Android devices #	Android OS 4.0.3 and later

Minimum recommended resolution for Android devices is 320 x 480.

Configuring Wi-Fi

1 When you are at the Showgrounds and at your bench area, you must connect to the wireless network called **"Dog-Exhibitors"**. Password is: **dogs2018**

Configure Mobile app connection settings on Android devices

1 Open up the Security Center app on your Android device and you will be presented with the screen as shown in the image below *left*.



- 2 In the Mobile App log on screen configure the Mobile Server settings on the screen as shown in the image above *right*.
 - In the Server field enter: 10.2.1.31
 - In the Username field enter: guest
 - In the Password Field enter AllBreeds (Password is case sensitive).
- 3 Once you have configured the settings tap on "Log in".

4 You will then be presented with the following screen as shown in the image below *left*. Click on **"Yes"** to Confirm connection.



- 5 You will then be presented with the following screen as shown in the image above *right*.
- 6 Click on **"DOG SHOW"** to view the list of cameras.

Configure Mobile app connection settings on Apple devices

1 Open up the Security Center app on your Apple device and you will be presented with the screen as shown on the image below *left*.



2 In the Mobile App log on screen configure the Mobile Server settings on the screen as shown in the image above *right*.

In the Server field enter: 10.2.1.32

In the Username field enter: guest

In the Password Field enter: AllBreeds (Password is case sensitive).

3 Once you have configured the settings tap on "Log on".

4 You will then be presented with the following screen as shown in the image below **left.** Click on **"Yes"** to Confirm connection.



- 5 You will then be presented with the following screen as shown in the image above *right*.
- 6 Click on **"DOG SHOW"** to view the list of cameras.